

Wilson & Associates

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November 2, 2009

Mr. Cris Hinojosa
BNC Quality AutoBody, Inc.
1007 W. Lunt Ave.
Schaumburg, IL 60193

Re: repair work

Dear Cris:

Thanks again for your prompt service on repairing our Toyota Rav-4. From start to finish, it was a pleasure dealing with your company. You are quite knowledgeable, and your daughter, Nova, was very helpful on the phone.

I appreciate being able to deal with a company that takes such pride in its work. Going the extra mile is probably a cliché (especially in the car repair business), but I believe you put it to practice.

Keep up the good work!

Very truly yours,



Jeffrey S. Wilson

Subj: **Bob Lewis**
Date: 1/7/2010 8:31:17 A.M. Central Standard Time
From: frank@kennethyoung.org
To: bncqualityauto@aol.com, foxvalleyglass@yahoo.com

Dear Cris & Jaime,

Thanks so much for thinking of Kenneth Young and referring me to Bob Lewis. I personally went to pick up some items from him yesterday. I understand he's the third amigo in the "tres amigos" :-)!

I really enjoyed meeting him and his family. They were very kind and generous. Besides 16 or so art pieces, we also got quite a few neat miscellaneous items that will be hits at our resale shop. Of the lot, there were some collectibles that our volunteer will post on ebay and we could get a decent return on them. Thanks again for keeping us in mind. I really appreciate it!

Regards,

Fran Geraci-Kirk
Corporate & Community Relations
Kenneth Young Center
(847) 524-8800 ext. 103

BNC QUALITY AUTO

February 10, 2010

Chris & Nova

To Whom It May Concern:

I am so over do with this letter of thanks. As you know you have repaired on three previous accusations other vehicles for me and needless to say I regret to have sent my letter of appreciation. As it stands I would like to thank you again for you excellent craftsmanship in regards to all of my vehicles. Chris, your attention to detail is without a doubt outstanding. As you know I make it my business to drop in to say hello because I feel as though you and Nova our family. You know my heart you know my son you know what my intentions are in regards to my vehicle and how I wish to pass that gorgeous 2003 Chevy Monte Carlo to him as his own. Thank you for restoring it to its beautiful state once again.

As I have said in the past and as I say now the refinishing the bodywork the mechanics of it all is as always the best. I thank you and your staff for the love that you put into your work when you are making the necessary repairs. I thank you for your concerns of safety and cost. But most of all, I thank you for always asking the question "Are you all right". I have made a lot of choices in my life but the choice of choosing you to make the repairs was the best I have ever made by far.. It was something about your add that just leaped from the pages of the phone book and as I entered your humble establishment I knew that I had once again made a great choice.

Thank you Chris & Nova and all of the employees of BNC Quality Auto for rejuvenating my Hot Rod

Sincerely,

Fidelia Evans. Steven Jennings Jr.



Pediatric Brain Tumor Foundation®

Thank You for Your Gift!



Marisa



BNC Quality Auto Body
1007 Lunt Ave
Schaumburg, IL 60193-4418

Dear BNC Quality Auto Body,

Thank you for your donation of \$50.00 on July 19, 2009 to benefit the Pediatric Brain Tumor Foundation. We are so grateful to you and to the motorcyclist who asked you for this donation for our Ride for Kids® program.

This program allows patient families, doctors, volunteers and motorcyclists to come together during the Celebration of Life ceremony, giving sick kids a chance to be "just a kid" that day.

Please know that every dollar we receive is a symbol of hope to these families who face the challenge of daily life, hoping the next medical discovery will be the key to their child's healthy future.

Your generous support of the work of the Pediatric Brain Tumor Foundation will help innocent children, like Marisa, have a chance for a healthy and cancer-free life.

Thank you for caring.

On behalf of the kids,

Mike Traynor
President

P.S. Your support is appreciated more than you can know. Please visit www.rideforkids.org to learn more about the Ride for Kids® program and the Pediatric Brain Tumor Foundation's mission to find a cure for children's brain tumors.

No goods or services were given in return for this donation.

BNC Quality Auto Body

Nancy D. Navarro

123 E. Irving Park Rd

Streamwood, IL 60107

September 14, 2009

Dear Cris,

Thank you for repairing my car. It looks as good as new! I really appreciate the time you took to fix it.

Sincerely,

A handwritten signature in cursive script that reads "Nancy".

Nancy

State Farm

Kuen Lan Y Chao
710 Brookdale Drive
Schaumburg, IL 60194
(847) 519-1599

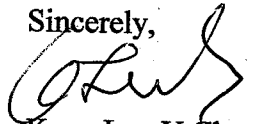
Cris and Nova
BNC Quality Auto Body
1007 Lunt Ave.
Schaumburg, IL 60193

October 5, 2009

Dear Cris and Nova:

Thank you for the wonderful job that you did on my Honda Accord! It looks fantastic after you fixed the dent. Thank you also for your great customer service; I really appreciated your professionalism and you dropping the car off for me. I have let my State Farm agent, George Skott, know about your good work.

Sincerely,



Kuen Lan Y Chao

Hi Chris!

Sorry this is
so late! I've
been working
& going back to
college, so all
I ever do is
work, study, sleep!
Crazy! Thanks
for everything.

I will write
something for
you on Angies List
too. Thx!

Rene McGuire

Xin Du
296 Lunt Ave.
Schaumburg, IL 60193
July 14, 2008

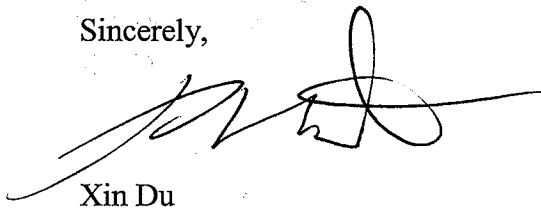
BNC Quality Auto Body
1007 Lunt Ave.,
Schaumburg, IL 60193

Dear Cris:

I'd like to take this opportunity to express my appreciation to the auto body work you did for my car. I am really impressed with the quality and workmanship of your shop. The color matching and surface finish is perfect.

Initially I have some concern on if small shop can match the dealer service department. Now I am convinced that your expertise and experience does make the difference. Let the entrepreneurship shines!

Sincerely,

A handwritten signature in black ink, appearing to be 'Xin Du', with a long horizontal flourish extending to the right.

Xin Du

#-26-09

CHRIS HINOJOSA

BNC Quality Auto Body

1007 Hunt Ave.

Champaign, Ill. 60193

Dear Chris:

Thank you so much

for the excellent service
you and your staff provided.

Your daughter Donna, is an
excellent cust. service
representative and the
work was outstanding.

Sincerely

Livia McGowan

Dear Chris / BNC Quality Auto Body,

Thank you so much for repairing my car. It looks brand new. I am glad I chose to take my car to BNC Quality Auto Body. I read so many great reviews about BNC. Other companies couldn't take my car in for a couple of weeks, but you took it in right away. That really helped since I was paying for a rental car.

I wish all companies treated their customers as well as you do. You really CARE about the customer and their needs. It's the little things you do that make a difference. I really appreciated it.

By the way, I gave your calendars to a couple of my friends at work, and people just love them!

Thank you so much!

Renu McGuire